



## Ev Avantaj Tariffs

### Scope

Right to use free calling minutes is given in the scope of Ev Avantaj 100, 200, 300, 600, Özgür, Long, and Evening tariffs.

Calls to special service numbers and short-number services are not included in the scope of free calling minutes of this package. Such calls will be subject to service pricing of the dialed number.

### Pricing

18% VAT and 15% Special Communications Tax is included in tariff prices.

### Package Minutes

Package minutes and present minutes shall apply to all city and intercity calls made to all home or office telephones.

Any unused minutes will be deleted upon end of month and entire package fee will be billed in your invoice.

In **Ev Avantaj 100;200;300;600;Özgür** tariffs; “free” minutes in the scope of package minutes can be used throughout the day. Free minutes will only apply to city and intercity calls made towards Türk Telekom home and/or office telephones.

In **Ev Avantaj Long** tariffs; you will pay a certain rate on per-call basis and be able to talk upto 60 minutes free of charge. Free minutes will only apply to city and intercity calls made towards Türk Telekom home and/or office telephones.

In **Ev Avantaj Evening** tariff; “free” minutes in the scope of package minutes can be used all day on every Sunday and/or on every evening between 18:00 – 08:00. Free minutes will only apply to city and intercity calls made towards Türk Telekom home and/or office telephones.

### Tariff Changes

Once your package subscription is made, your new package and corresponding package fee shall apply to first invoice period that follows your subscription.

Your tariff that applies as of date of your application shall be applicable until the first invoice date.

### New Subscription

Tariff changes and new subscription applications are accepted at Türk Telekom Offices, Dealers, Call Centers, and/or corporate website ([www.turktelekom.com.tr](http://www.turktelekom.com.tr)).



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Tariff package fee and package minutes shall be subject to prorate restriction upon new subscription.

**[Prorate practice:** in case of new subscription or cancellation applications, number of days subscriber has actually used or will actually use the service shall be billed prorate to month. One month is deemed to have 30 days. Subscribers using **Ev Avantaj 300** tariff for 15 days will pay 9.95 TRY as package fee, inclusive of all taxes, and will be able to talk 150 minutes free]

## Subscription Cancellation

Subscription cancellation applications are accepted at Türk Telekom Offices.

Tariff package fee and package minutes shall be subject to prorate practice upon cancellation application.

Package subscription shall discontinue after line terminations, line transfer, change of payment type, and assignment of line. Once any of the aforementioned transactions were finalized package shall have been cancelled, package fee shall be calculated prorate to actual usage and amount shall be billed in next invoice.

**[Prorate practice:** in case of new subscription or cancellation applications, number of days subscriber has actually used or will actually use the service shall be billed prorate to month. One month is deemed to have 30 days. For instance: subscribers using **Ev Avantaj 300** tariff for 15 days will pay 9.95 TRY as package fee, inclusive of all taxes, and will be able to talk 150 minutes free]

## Querying Package Minutes

Customers can inquire about their usage information “**free of charge**” using their home or office telephones.

You can inquire usage information by dialing service number 08003141516 from your home or office telephone.

Any calls made in last 24 hours may not be included in usage information advised through this service number.

Information pertaining to total calls made in given month to city, intercity, GSM and other call destinations will be provided via up-to-date usage notification.

Free call minutes information cannot be provided over this service number.

## Pricing for Special Service Numbers

### Pricing for 444-number calls

Calls to 444 customer services call centers that have a standard prefix (i.e. 0212 444 etc) shall not be included in the scope of package minutes.



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Calls to 444 customer services call centers that don't receive a standard prefix shall not be included in the scope of free minutes.

All calls to 444 customer service call centers (including those calls made by dialing for instance 0212 444 1 444) will be billed on basis of city call tariff.

### **Pricing for calls to 3-digit short numbers**

Calls to 3-digit short numbers that don't receive an area code prefix are not included in the scope of package minutes.

Please consult relevant sections for free and paid types of 3-digit short numbers.

### **Pricing for Other Value Added Service Numbers**

Charges for calls made to contest services, chat lines, information lines and to any numbers that offer value added service may differ from the pricing in the scope of your current tariff.

Be sure to check before you call.

## **Call Forwarding Pricing**

Your package minutes may apply for any calls while you forward your calls to another number. In the event where the destination number for call forwarding is a Türk Telekom office or home number, your package minutes will apply. [Please be sure to check call directions that apply to your package minutes]

## **Legal Aspects**

Assignment of any rights provided to subscribers in the scope of tariffs and/or packages is not permitted.

Subject to prior notice, TÜRK TELEKOM reserves the right to introduce changes to pricing and terms and conditions that apply to tariffs and campaigns.

TÜRK TELEKOM reserves the right to restrict usage in cases where subject service is used for commercial purposes, for any purpose other than communication or in cases of abuse.

TÜRK TELEKOM shall make necessary adjustments as may be required by Information Technologies Administration's Decisions and by any changes in legislation in place.

TÜRK TELEKOM reserves the right to change pricing and usage terms.

TÜRK TELEKOM reserves the right to terminate any lines in the event where the service offered hereunder is used for any purpose other than communication purposes.